

## Minutes of Meeting Thursday December 12th 2013 6-7.30pm

### **Present**

Patsie Law Chair (PL)

Jude Charlton (JC)

Gill Eltringham (GE) – arrived 6.15 bad traffic.

Phil Kelly(PK)

Dr Peter Burke joined meeting at 6.45 (PB) Senior partner lead on prescribing.

### **1)Welcome and apologies**

Apologies from Nycky Edleston (NE)

Sarah Lasenby (SL) has a chipped hip. She is prepared to come and go within the group as her perspective is needed and if she is available.

PL detailed PB will be joining group later.

PL also requested that **'thanks'** from PPG were registered in minutes for **AG's** work in relation to the group.

### **2)Review of minutes and matters arising**

Minutes agreed. Clarification requested re 3b by JC

Website loading of NW minutes will not happen. Past and future ones to be reviewed. **AGENDA.**

PPG Board – only relevant info relating to OCCG – via AG – to be posted.

Agreement of PL prior to displaying.

PPG leaflet will not be completed until New Year. **AGENDA**

Recruitment of new members will also be tackled. **AGENDA**

### **3)**

#### **a) Feedback from Forum of PPG's on 12/11 13 – PL & JC present**

PL has agreed to be a member of the 'Core Group' and has been to first meeting 11/12/13 next one in Feb. PL will put her energies into this even though 'Healthwatch' is apparently active again (Oxford Times).

CCG 'a mess' (PL). PPG's should seek accountability for overspend. Core Group tackling this. Joan Stewart will be attending various relevant organisations and PL will feedback to our PPG.

#### **b) Agenda detailed**

**'Feedback of Public Event organised by OCCG 21/11/13 –JC**

**JC not aware of this event or what it entailed. Clarification?'**

#### **c)Feedback Age UK AGM 8/11/13 JC**

JC detailed Dignity Awards presented by Rt Hon Andrew Smith.

Upbeat event.

John Jackson Director for Social & Community Services speaking on 'How Will We Pay for Care?' – 'Social Care Funding reform – how it might work and possible implications' – All documentation available from JC.

What makes life worth living? – outcomes based commissioning what it could be how services would enable people.

At PPG meeting the question of bed-blocking raised – solutions?

Discussion ensued re Social Services. Historically Home Helps prioritised – press at present detailing how Children’s Services will be prioritised in Oxfordshire – implications for elderly.

GE raised Radio report this morning re statistics on ageing population’s wealth in comparison to youth.

#### **d) Caring Matters Conference 29/11/13 JC**

Documentation available re:-

1. Barbara Pointon ‘Love’s Farewell’. Ambassador for Alzheimer’s Society & Dementia UK. Member on Standing Commission on Carers.
2. Gail Hanrahan Family support Network (OxFSN) journey through social care and education system as a parent. Son Guy – now 23 - with profound learning disabilities
3. Local Services for Carers’ Fenella Trevillion & John Jackson. ‘Oxfordshire Carers’ Strategy 2013 – 2016 handed out.

JC attended Seminars on

- a. Music : The key to health & wellbeing.
- b. The loneliness of the long-distance carer – particularly insightful on Parent Carers ‘exhaustion’.

Guest Speaker Jackie Ashley - Guardian columnist - on Andrew Marr – her husband’s stroke.

#### **4)**

##### **a.Leaflet (PL)**

##### **b.Recruitment**

both these dealt with earlier in meeting see Agenda item 2.

#### **5) AOB**

PL detailed at beginning of meeting that St Bart’s has been inspected by Care Quality Commission (CQC).PL had been invited to interview on this. Seek clarification from PB re way this inspection is graded. Would like to see this inspection **on website Action AG**

PL detailed that AG hopes training on Online Prescriptions will be completed by Christmas.

Dr Ross’ replacement has been recruited – will start in June until then Locum.

PL point of Information – St Bart’s one of largest GP surgeries in Oxford.

Feedback from Patient Participation Week ‘generally positive’. The PPG discussed various responses. **AGENDA display this feedback on PPG board?**

Dr Burke arrived, introductions made.

Questioned on the recent inspection. The frequency of inspection every 3 years.

Deals with Health & Safety; Quality of Care; Provision of Training. The report is produced under 5 headings. **Action AG Copy of this online and on PPG board.**

PL questioned PB on stock control of prescriptions – wastage?

PB response detailed that pharmacist integral part of equation – as indeed patient is. Patient has responsibility to tell chemist if concerns re wastage, drug management. Point of information that Boots have service of supplying 28 day dose boxes. **Action AG advertise on website?** (discuss before doing so with PB). Pharmacist considers whether drug is compatible also looks at quantities and would ring and check.

PB detailed that surgery had an overview of usage and would seek to control this as conscious of cost. PB showed statistics that demonstrated St Barts is relatively (60%) below 'norm'. Trend fairly flat figures, not changed much year-on-year. PB gave an example of an increase in that the diabetic category had increased due to injector pens being more costly. PB detailed the surgery prescribes generically; chemical name, not brand name. Statistically 50% of tablets taken as prescribed – some just not taken.

Dr Ann Bevan is Doctor representative of practice on OCCG.

PB was questioned by GE about how costs –say for hip op – were arrived at. PB detailed there was a tendering process.

PL wondered if this could lead to a conflict of interests.

JC raised Patient Participation week feedback that related to prescriptions

'22 Repeat prescriptions not given to Marston Pharmacy on 3 different occasions even though you know'.

PB detailed St Bart's had arrangements with a number of pharmacies in Oxford. Wondered if drug had been on hold because of a requested blood test. As question anonymous PB could not be more specific. He detailed that the person could of course speak to a doctor directly in the first instance and if the need arose use the complaints procedure.

PB looked at all PP week feedback. Was concerned to see car Parking continues to be an issue.